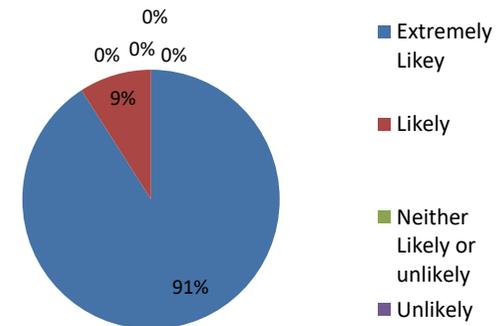


Period: June 2022  
 No. of Surveys: 11

### Friends & Family Survey RESULTS & ACTION

|                                   | Extremely Likey | Likely | Neither Likely or unlikely | Unlikely | Extremely unlikely | Don't Know | Total |
|-----------------------------------|-----------------|--------|----------------------------|----------|--------------------|------------|-------|
| <b>Total</b>                      | 10              | 1      | 0                          | 0        | 0                  | 0          | 11    |
| <b>Extremely Likey</b>            | 10              | 0      | 0                          | 0        | 0                  | 0          |       |
| <b>Likely</b>                     | 0               | 1      | 0                          | 0        | 0                  | 0          |       |
| <b>Neither Likely or unlikely</b> | 0               | 0      | 0                          | 0        | 0                  | 0          |       |
| <b>Unlikely</b>                   | 0               | 0      | 0                          | 0        | 0                  | 0          |       |
| <b>Extremely unlikely</b>         | 0               | 0      | 0                          | 0        | 0                  | 0          |       |
| <b>Don't Know</b>                 | 0               | 0      | 0                          | 0        | 0                  | 0          |       |



#### Comments, Feedback & Actions:

**\*\* Likely Comments\*\*** Very good. **\*\*Extremely Likely Comments\*\*** I get the treatment I need and very happy here. I am extremely happy with doctos Service here and I am in this practice for 40 years. I will not change my doctor. I am treated well by everyone in this surgery. Thank you, I am happy for sending medication quickly. No problem, looked after well. All my family iks here in this surgery. I feel like I live here. We are very happy with he surgery because we always have been looked after. Very happy, very helpful and doctor and staff very good. Very helpful whenever we need care they always there. Really happy with the surgery. Whatever our request always fulfilled. Very happy. Doctor always give good care and staff is always helpful. My family is treated well. GPs and staff give and deliver good care and treat well.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.